### General English Courses

<table>
<thead>
<tr>
<th>Duration</th>
<th>Weekly Fees</th>
<th>3 Weeks</th>
<th>4 Weeks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 11 weeks</td>
<td>$410/wk</td>
<td>$1235</td>
<td>$2050</td>
</tr>
<tr>
<td>12 - 23 weeks</td>
<td>$405/wk</td>
<td></td>
<td></td>
</tr>
<tr>
<td>24 - 35 weeks</td>
<td>$400/wk</td>
<td></td>
<td></td>
</tr>
<tr>
<td>36 - 48 weeks</td>
<td>$395/wk</td>
<td></td>
<td></td>
</tr>
<tr>
<td>One-to-One Tuition</td>
<td>$135/hr</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### New Generation English / IELTS Preparation (Evening)

- **1 - 23 weeks**: $230/wk
- **24 - 48 weeks**: $220/wk

### Open Cambridge Course

**Certificate of Advanced English (CAE)**

- **1 - 11 weeks**: $410/wk, 12 - 23 weeks: $405/wk
- **24 - 35 weeks**: $400/wk, 36 - 48 weeks: $395/wk

### Academic English Programs

**Academic English Program (AEP)**

- **1 - 11 weeks**: $420/wk, 12 - 23 weeks: $415/wk
- **24 - 35 weeks**: $410/wk, 36 - 48 weeks: $405/wk

* Academic Service Fee: $425

### High School Preparation (12 - 17 Years)

- **1 - 11 weeks**: $420/wk, 12 - 23 weeks: $415/wk
- **24 - 35 weeks**: $410/wk, 36 - 48 weeks: $405/wk

* Academic Service & Materials fee (1 - 23 wks): $475

* Academic Service & Materials fee (24 - 48 wks): $500

Phoenix Academy offers a comprehensive placement service at both Non-Government and Government High Schools.

### Young Learners Program (6 - 11 Years)

- **1 - 11 weeks**: $465/wk, 12 - 23 weeks: $460/wk
- **24 - 35 weeks**: $455/wk, 36 - 48 weeks: $450/wk

* Academic Service Fee (1 - 23 wks): $475

* Academic Service Fee (24 - 48 wks): $500

Phoenix Academy offers a comprehensive placement service at both Non-Government and Government Primary Schools.

### High School Holiday Program (13 - 17 Years)

**Option 1: English Plus Homestay & Recreation**

- **1 week**: $1515
- **2 weeks**: $2375
- **3 weeks**: $3240
- **4 weeks**: $4105

Fees inclusive of enrolment fee, tuition, return airport transfer, homestay fees and other 2 half day activities (3hrs/activity) or 1 full day weekend activity.

**Option 2: English Plus Recreation (No Homestay)**

- **1 week**: $1275
- **2 weeks**: $1940
- **3 weeks**: $2405

Fees inclusive of enrolment fee, tuition and recreation fees.

**Option 3: English Plus Homestay (No Activities)**

- **1 week**: $1340
- **2 weeks**: $2025
- **3 weeks**: $2715
- **4 weeks**: $3405

Fees inclusive of enrolment fee, tuition, return airport transfer and homestay fees.

### Group Study Tours

- 1 to 4 week programs available: Quote on request

### Study Abroad

English plus a semester abroad at an Australian University: Quote on request

### 2020 Course Fees

#### Business Study Options
- English for Business Purposes (Dates on application): $410/wk
- Global Business Skills (5 week modules): $280/wk
- Executive Business Communications: Quote on request

#### Work and Study Programs

**Gap Year Program**: Quote on request

**Diploma of Business - Work Ready**

- Standard Diploma (20 weeks): $5300
- Extended Diploma (30 weeks): $7680
- Extended Diploma (40 weeks): $10600

* Eight flexible intakes: Jan, Feb, Apr, May, Jun, Aug, Sep, Oct

**Working Holiday Maker Program**

- 6 - 17 weeks Global Business Skills: $280/wk

**Demir Pair and Au Pair Program**

Fees are determined by the length of study and the type of course studied. For study options and packages, please see brochure for more details.

#### Internship Program

- **Study Component**: as per course fees
- **Internship Component**: Internship Application Fee $500
- 6 weeks $1600, 7 - 12 weeks $1700, 13 - 20 weeks $2100, 21 - 26 weeks $2450
- 408 Visa & Application Fees (if required) $785

**Job Club**

- Job Club Fee $50
- Job Club Gold Fee $500

#### Teacher Training Programs

**Cambridge CELTA (early bird)**

- 4wks (f/t) / 10wks (p/t): $3300

**Cambridge CELTA (early bird)**

- $3100

**Cambridge DELTA (f/t) Modules 1, 2 & 3**

- $5400

**Phoenix TESOL Certificate**

- $600

**Teaching Knowledge Test (TKT) Examination**

- $250

**Customised Teacher Training**

- Quote on Request

#### University Pathways

**Diploma of Business (incorporates Cert IV in Business)**

Package this course with **second year entry to Curtin, Central Queensland, Edith Cowan, Murdoch University or University of Western Australia**.

- Fast track - 6 mths (8 Units): $19900
- Standard - 9 mths (8 Units): $19900
- Extended - 12 mths (8 Units): $19900
- Single Unit: $2490

* Eight flexible intakes: Jan, Feb, Apr, May, Jun, Aug, Sep, Oct

**Foundation Studies - Cert IV in Business**

Package this course with **first year entry to Curtin, Central Queensland, Edith Cowan, Murdoch University or University of Western Australia**.

- 6 mths: $9950
- 9 mths: $14925
- 12 mths: $19900

* Eight flexible intakes: Jan, Feb, Apr, May, Jun, Aug, Sep, Oct

**Online Courses**

- Online English - 6 levels (Beginner to Advanced): $36/month
- Online English for Specific Purpose: $36/month
- (Hospitality, Business, IT, Health and Nursing)
- Online IELTS Preparation (3 months): $112
- Online TESOL: $56/month
### Academic Service Fees

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Amount ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enrolment Fee (non-refundable)</td>
<td>$230 or $240*</td>
</tr>
<tr>
<td>Enrolment Fee New Gen English (non-refundable)</td>
<td>$130 or $140*</td>
</tr>
</tbody>
</table>

* Including Phoenix Club Membership - Phoenix Club Membership entitles students to a wide range of discounts on food, entertainment and public transport.

<table>
<thead>
<tr>
<th>Academic Service fee</th>
<th>Quantity</th>
<th>Price ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Books (estimated budget)</td>
<td></td>
<td>$140 - $150</td>
</tr>
<tr>
<td>IPEPT (Internet Based Phoenix English Proficiency Test)</td>
<td></td>
<td>$60</td>
</tr>
</tbody>
</table>

### Homestay Fees

#### Adult (18+)
- Weekly fees: $270/wk
- Placement fee (once only): $250

#### Teenager (Under 18 years)
- Weekly fees for 13 - 17 years: $300/wk
- Weekly fees for 11 - 12 years: $310/wk*

* Including Phoenix Club Membership - Phoenix Club Membership entitles students to a wide range of discounts on food, entertainment and public transport.

#### Children (6 - 10 years)
- Weekly fees: $340/wk*
- Weekly fees (including lunch Mon - Fri): $375/wk*
- Placement fee (once only): $370

*plus compulsory Daily Transport Fee/week - 1 pack: $130/wk - 2 pack - same homestay: $160/wk

Please note that acceptance of 6 to 12 year old students will be subject to availability of homestay families.

**Local Carer Fee (Under 18 Years)**: $250

### Overseas Student Health Cover (OSHC)*

OSHC is a compulsory requirement for all Student Visa holders. Rate is payable according to length of Student Visa, not course.

- 3 mths: $128
- 6 mths: $257
- 9 mths: $385
- 12 mths: $514

* Non-Student Visa Holders (OVHC) Hospital only.
- 3 mths: $234
- 6 mths: $468
- 9 mths: $702
- 12 mths: $936

* The above is provided as a guide only. The total premium payable is based on the total months of your enrolment and will be determined at the time of application.

### Beatty Lodge

**On-campus Student Residence (Perth)**

**per night**  **per week**

- Standard Single: $55  $346
- Standard Twin Share (per person): $45  $284
- Double Room (per room 2 persons): $75  $472
- Dormitory-6 beds (per person): $30  $189

### 2020 Academic Calendar

#### General English / New Generation English - Evening Class (1 to 48 weeks)
Commencement every Monday

- Feb 3 - Apr 24
- Apr 28 - Jul 17
- Jul 20 - Oct 9
- Oct 12 - Jan 31

#### High School Holiday Program (Commencement)

- Jan - Apr (Summer)
- Jul - Aug (Winter)
- Sep - Dec (Summer)

#### Study Tour (Dates on Application)

#### English for Business Purposes (Dates on Application)

#### Academic English Program (AEP)
Commencement every Monday

#### Exam dates:
- Mar 14
- Apr 18 (Commencement every Monday)
- Aug 23
- Dec 5

#### Teaching Knowledge Test (TKT) (Dates on Application)

<table>
<thead>
<tr>
<th>Course</th>
<th>Start Date</th>
<th>End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>CELTA</td>
<td>Jan 31</td>
<td>Nov 26</td>
</tr>
<tr>
<td>CELTA</td>
<td>Feb 27</td>
<td>Nov 26</td>
</tr>
<tr>
<td>CELTA</td>
<td>Mar 25</td>
<td>Nov 26</td>
</tr>
<tr>
<td>CELTA</td>
<td>Apr 22</td>
<td>Nov 26</td>
</tr>
<tr>
<td>CELTA</td>
<td>May 20</td>
<td>Nov 26</td>
</tr>
<tr>
<td>CELTA</td>
<td>Jun 17</td>
<td>Nov 26</td>
</tr>
<tr>
<td>CELTA</td>
<td>Jul 8</td>
<td>Nov 26</td>
</tr>
<tr>
<td>CELTA</td>
<td>Aug 5</td>
<td>Nov 26</td>
</tr>
<tr>
<td>CELTA</td>
<td>Sep 2</td>
<td>Nov 26</td>
</tr>
<tr>
<td>CELTA</td>
<td>Oct 16</td>
<td>Nov 26</td>
</tr>
<tr>
<td>DELTA</td>
<td>Oct 5</td>
<td>Nov 26</td>
</tr>
</tbody>
</table>

**PLEASE NOTE:** All prices included in this document are in Australian Dollars and include GST where applicable.

**DISCLAIMER:** The information contained in this document was correct at the time of publication but the Academy reserves the right to make subsequent changes.
PERSONAL DETAILS

Family Name

Given Name/s

Date of Birth / / Male Female Other

Occupation

Education completed

Nationality

Passport number

Address in Home Country

Tel/Email

Address in Perth (if known)

Tel/Email

On what type of visa will you commence your course?

Tick the boxes that apply to you:

Student Visitor Working Holiday Other

Level of English

Beginner Elementary Pre-Intermediate

Intermediate Upper-Intermediate Advanced

Do you have an IELTS/TOEFL/iPEPT/other English Test Result?

Intermediate Upper-Intermediate Advanced

Beginner Elementary Pre-Intermediate

Do you have a preferred course of study after your English course?

Yes No

Will you take further study in Australia after your course?

Yes No

Would you like Phoenix to arrange a place at a high school/university for you?

Yes No

Do you have a preferred course of study after your English course?

FURTHER STUDY IN AUSTRALIA

ACCOMMODATION & AIRPORT PICKUP

Do you require Airport Pickup?

Yes No

Do you want accommodation arranged for you?

Yes No

On what type of visa will you commence your course?

Tick the boxes that apply to you:

Student Visitor Working Holiday Other

Level of English

Beginner Elementary Pre-Intermediate

Intermediate Upper-Intermediate Advanced

Are you willing to live with a homestay family

with pets with children under 5 with smokers

Are there any foods you do not eat?

Do you suffer from any medical condition? (please specify)

Do you need Phoenix to arrange a carer? Yes No

Do you want Phoenix to arrange a place at a high school/university for you?

Yes No

On what type of visa will you commence your course?

Tick the boxes that apply to you:

Student Visitor Working Holiday Other

Level of English

Beginner Elementary Pre-Intermediate

Intermediate Upper-Intermediate Advanced

What are your hobbies/interests?

Do you want accommodation arranged for you?

Yes No

Do you suffer from any medical condition? (please specify)

CARE & SUPERVISION (UNDER 18 YEARS ONLY)

All students under 18 years of age must have an adult carer in Australia.

Do you need Phoenix to arrange a carer? Yes No

If NO, you must provide your carer’s details in Perth before arrival.

DECLARATION

I, , declare that the information supplied in this application and supporting documentation is true and complete. I have read and understood the Terms & Conditions of Enrolment of Phoenix Academy and agree to these terms.

I understand that Phoenix Academy reserves the right to vary or reverse any decision regarding admission or enrolment made on the basis of incorrect or incomplete information.

Privacy Statement I understand that the information provided in this form will be used for the purposes of and in relation to my enrolment at Phoenix. Where the privacy principles apply, Phoenix restricts access to staff members who may need the information in carrying out their responsibilities in the academic and/or personal interest of the student. Phoenix does not provide, by commercial arrangement or otherwise, the personal information of students except in the following cases:

1) when authorised in writing by the student to do so.
2) where required or authorised by law to government and regulatory authorities; credit reporting and fraud-checking agencies; or to your authorised representative (e.g. legal representative). Information provided may be made available to Commonwealth and State Agencies and the TPS Director of the Tuition Protection Service, pursuant to obligations under the ESOS Act 2000 and the National Code of Practice.

Student Signature: Date:

Signature of the Parent/Guardian (if under 18 years) Date:

Representative Stamp
APPLICATION FORM (Part B)

Terms & Conditions of Enrolment

HOW TO ENROL

1. Send your completed Application Form to our representative in your country or direct to:
   The Registrar, Phoenix Academy
   PO Box 256, Leederville 6903, Western Australia
   Email to: admissions@phoenix.wa.edu.au
   Or apply online at: www.phoenix.wa.edu.au

2. We will send you an Offer or Study detailing the terms of payment.

3. On acceptance of your Offer of Study and receipt of fees, Phoenix Academy will send you pre-arrival information along with accommodation information. For student visa applications, a Confirmation of Enrolment (COE) will be sent to you. Take the COE to an Australian embassy to apply for a Student Visa.

CONDITIONS OF ENROLMENT

1. Tuition fees and all other fees (e.g. Overseas Student Health Cover) are to be paid according to your Offer of Study.
2. For Airport Transfer and Homestay requests please provide flight details (number, date, arrival time) at least 2 weeks before you arrive in Australia. Phoenix Academy will confirm the details with you and send full homestay arrangements.
3. For student visas, when selecting a commencement date please allow at least 4 weeks for visa processing.
4. Any changes to enrolment details must be notified to Phoenix Academy in writing.
5. Students under 18 years old are required to have a local Carer/Guardian (please see below for details).
6. Phoenix Academy reserves the right to change its fees and conditions at any time without notice.
7. Change of address: Student Visa holders are required under the terms of their visa to notify Phoenix Academy of any change of address during their study at Phoenix Academy.
8. Conditions under which the Academy may suspend or cancel your enrolment:
   • Non-payment of fees
   • Misbehaviour or misconduct
   • Failure to meet satisfactory course progress
8. The Department Home Affairs (DoHA) regulation states that students on student visas must attend 80% of their classes to satisfy immigration requirements. Should your attendance fall below this level, you may be at risk of having your visa cancelled. Attendance at Phoenix Academy is based on the actual days of study from the date of commencement, and calculated as a percentage at the end of every class week. Should your attendance fall below 80%, Phoenix Academy reserves the right to cancel or suspend your enrolment, which may put your visa at risk.
9. Students enrolled in an Award Course Program (e.g. Diploma of Business) must achieve satisfactory course progress. Students who fail to maintain satisfactory course progress may be at risk of having their visa being suspended or cancelled. Please refer to Student Progress Monitoring Policy on our website at www.phoenix.wa.edu.au
10. Student wanting to withdraw, cancel, defer, or transfer to another provider must submit a formal request in writing to the Registrar.
11. A LATE PAYMENT FEE up to $500 may be charged on outstanding fees. Interest calculated on a daily basis, using the current bank rate, may also be charged on outstanding fees.
12. Any photos or videos taken on the premises of Phoenix Academy by students and/or Phoenix Academy staff may be used for promotional purposes.

ADDITIONAL CONDITIONS (UNDER 18 YEARS ONLY)

Students enrolled in the Phoenix Young Learners or High School Preparation Program (under 18 years old) will be required to live with a Phoenix homestay family who act as the local carer or show evidence of living with a Phoenix approved responsible adult who will act as guardian.

METHOD OF PAYMENT

Bank Transfer [ ]
Bank Draft [ ]
Cash [ ]
American Express (1.05%) [ ]

Credit card: Master/Visa (3.4%) [ ]

All transfers should be made to:
Name: Phoenix Academy Trust Account
Bank Name: Bankwest, a division of Commonwealth Bank of Australia
Branch: 149 Oxford Street Leederville Western Australia 6007
Branch No: 306-058
Account No: 052 9033
SWIFT CODE: BKWAU6JP

All payments must be made in Australian dollars and students are responsible for paying all bank charges.
Email to: accounts@phoenix.wa.edu.au

PHOENIX ACADEMY CRICOS PROVIDER CODE: 00660D
Keycorp Pty Ltd t/a Phoenix Academy. ABN 45 009 405 298. Registered by ASQA.

GENERAL INFORMATION

Dependants: Student’s dependants can enrol in a government or registered non-government high school as long as they meet the criteria set by the Department of Education (DOE). Depending on the school (government or non-government) and type of application (visa class of the parent and dependant) different fees and enrolment processes may apply.

Employment: Students on a Student Visa are entitled to work 40 hours per fortnight during study periods and full-time in holidays. Spouses who accompany student visa holders may be able to work under certain circumstances. For more information, contact the Australian Government Department of Home Affairs (DoHA), Health Cover: It is a requirement of the Department of Home Affairs (DoHA) that holders of student visas should have Overseas Student Health Cover (OSHC). For newly arrived students, this cover is arranged by Phoenix Academy as part of the admissions process. Full information, including how to claim a refund of medical expenses is provided during Orientation.

Information Collection: Information is collected on this form and during your enrolment in order to meet our obligations as a registered provider under Australian Skills Quality Authority (ASQA) and to ensure student compliance with the conditions of their visas and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000, the Education Services for Overseas Students Regulations 2019, the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students 2018 and the Standards for Registered Training Organisations (RTOs) 2015. Information collected can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Service (TPS) and the TPS Director. In other instances, information collected can be disclosed without your consent where authorised or required by law.

For further details on our program and policies please visit our website www.phoenix.wa.edu.au

REFUND POLICY

All requests for a refund should be submitted in writing (supporting documentation) to the General Manager, Phoenix Academy. A notice of withdrawal due to:
• Illness or disability
• Death of a close family member (parent, sibling, spouse, child)
• Political or civil event that prevents acquittal
may be accepted as grounds for partial refund of fees. Supporting documentary evidence must be provided.

In all cases:
• Refunds of tuition and accommodation fees will be in accordance with the Western Australian Government’s Policy Guidelines for institutions providing courses to international students and Commonwealth Education Services for Overseas Students Act 2000. These documents are available to students on request.
• Phoenix will give the student a statement that explains how the refund amount has been worked out.
• Refund calculations are based on a maximum 24 week course block(s), or the course duration, whichever is the lesser.
• Refund (if any) will be paid within four weeks after receiving a written claim by the student.

This agreement does not remove the right to take further action under Australia’s consumer protection laws. In the case of any disputes, Phoenix’s Dispute Resolution processes do not circumscribe the student’s right to pursue other legal remedies.

Refund Policy

<table>
<thead>
<tr>
<th>Amount Refunded</th>
</tr>
</thead>
<tbody>
<tr>
<td>If student offers a place at Phoenix the 1. Enrolment Fee and 2. Homestay Placement Fee are non-refundable</td>
</tr>
<tr>
<td>If the visa application is unsuccessful and the student notifies Phoenix in writing within 14 days of refusal from the Embassy 90% of tuition fees paid except an Administration Fee of up to $600</td>
</tr>
<tr>
<td>If the student withdraws up to 4 weeks before course commencement 50% of tuition fees paid except an Administration Fee of up to $600</td>
</tr>
<tr>
<td>If the student withdraws and leaves the course 0 to 4 weeks after course commencement 30% of tuition fees paid except an Administration Fee of up to $600</td>
</tr>
<tr>
<td>If the student withdraws and leaves the course 0 to 4 weeks after course commencement 100% of accommodation fees paid except the Placement Fee</td>
</tr>
<tr>
<td>If the student cancels Homestay accommodation up to 2 weeks before they wish to leave the house 100% of accommodation fees paid except the Placement Fee</td>
</tr>
<tr>
<td>If the student cancels Homestay accommodation less than 2 weeks before they wish to leave the house 0 no refund is given</td>
</tr>
<tr>
<td>If the student withdraws from Student Residence accommodation 2 weeks or more before course commencement Phoenix Academy will either offer the student an alternative place at the provider’s expense, that is accepted by student in writing OR refund the student the unused portion of the prepaid fees</td>
</tr>
<tr>
<td>If a student fails to notify the correct flight details or any change of details at least 2 days prior to arrival. 0 no refund of airport pickup fees</td>
</tr>
<tr>
<td>If a student breaches international visa conditions or the rules of the provider and is terminated from the course 0 no refund of the first 24 week block and 40% of the fees applicable to a subsequent 24 weeks block</td>
</tr>
</tbody>
</table>

CHECKLIST

Completed all sections of the Application Form
Read and understood the Conditions of Enrolment & the Cancellations & Refund Policy
Attached copies of Academic transcripts (where relevant to your application)
Signed the declaration